

FREQUENTLY ASKED QUESTIONS (FAQs)

Qus: While submitting the online application it shows some “ERROR” or “NO PAGE FOUND”, what should I do?

Ans: It might be because of the Speed of Internet Connection being used by you, however you may take screen shot and send to us at application24x7helpdesk@gmail.com to resolve the issue.

Qus: After online payment of application fees it shows “Unsuccessful Transaction” , What should I do?

Ans: It might be because of the heavy traffic on the payment gateway server. You need to try it again sometimes later.

Qus: I forgot my registered password after registration, what should I do?

Ans: Send us your registration information (email, mobile number, name) at application24x7helpdesk@gmail.com to resolve the issue.

Qus: I have submitted my application, now I need to change the information that I inserted , what should I do?

Ans: Sorry, there is no provision for altering the data after final submission.

Qus: Online payment button not working or it will not redirect to another page, what should I do?

Ans: It might be because of huge traffic. Logoff from your account. Re login sometimes later and try again.

Qus: I have paid my application fee but payment status shows “NOT VERIFIED”. What should I do?

Ans: Payment will settle in our account after one or two days. After settlement the status of the payment will be “VERIFIED”.

Qus: I have paid my application fee 4 days back. Still in the payment page it shows “PAYMENT PENDING”. What should I do?

Ans: Send us your registration and payment details at application24x7helpdesk@gmail.com to resolve the issue. Please use your registered email for mailing us.